

# The Resilient Health Care Conference

## 25 August (Sun), 2019



simultaneous interpretation (English-Japanese)

9:00	Registration & Welcome coffee	
<b>Session 1: Resilient Healthcare ~ overview ~</b>		
10:00 ~ 10:30	Professor Erik Hollnagel "Resilient Health Care - looking back and looking ahead"	
10:30 ~ 11:00	Professor Jeffrey Braithwaite "How modern health systems adapt, handle complexity, build resilience and learn to thrive"	
11:00 ~ 11:10	Japanese summary and discussion	
<b>Session 2: The Resilience of Everyday Clinical Work</b>		
11:10 ~ 11:40	Professor Kazue Nakajima "Understanding of dynamic and situational everyday clinical work"	
11:40 ~ 12:10	Professor Siri Wiig "What about the role of managers and regulators in resilient healthcare?"	
12:10 ~ 12:20	Japanese summary and discussion	
12:20 ~ 13:30	Lunch	
<b>Session 3: Reconciling Work-as-Imagined and Work-as-Done</b>		
13:30 ~ 14:00	Dr Robyn Clay-Williams "Mind the gap: reconciling work-as-imagined and work-as-done"	
14:00 ~ 14:30	Dr Janet Anderson "What makes work as imagined different to work as done, is it a problem and what can we do about it?"	
14:30 ~ 14:40	Japanese summary and discussion	
14:40 ~ 15:10	Afternoon Tea	
<b>Session 4: Delivering Resilient Health Care</b>		
15:10 ~ 15:40	Professor Mary D Patterson "Resilient Healthcare: The Remarkable Adaptations in Everyday Clinical Work"	
15:40 ~ 16:10	Dr Carl Horsley "Resilient Healthcare: There is nothing so practical as a good theory"	
16:10 ~ 16:20	Japanese summary and discussion	
16:20 ~ 17:00	Summary and general discussion	
18:00 ~ 20:00	Networking Dinner	

# The 8th RHCN Meeting 2019

26-28 August (Mon-Wed), 2019

The 8th RHCN Meeting (Workshop)			
	August 26 <sup>th</sup>	27 <sup>th</sup>	28 <sup>th</sup>
	Monday	Tuesday	Wednesday
8:00	Registration		
8:20	Welcome & Intro		
8:30	<b>Session 1</b> (30min×3)	<b>Session 3</b> (30min×3)	<b>Session 5</b> (30min×3)
10:00	Morning Tea	Morning Tea	Morning Tea
10:30	<b>Session 1</b> (30min×1)	<b>Session 3</b> (30min×1)	<b>Session 5</b> (30min×1)
	Session summary and general discussion (30 min)	Session summary and general discussion (30 min)	Session summary and general discussion (30 min)
11:30	<b>Lightning talks (1)</b> (6min×5)	<b>Lightning talks (2)</b> (6min×5)	<b>Lightning talks (3)</b> (6min×5)
12:00	Lunch	Lunch	Lunch
13:00	<b>Session 2</b> (30min×3)	<b>Session 4</b> (30min×3)	<b>RHC Lab</b> (90min)
14:30	Afternoon Tea	Afternoon Tea	Afternoon Tea
15:00	<b>Session 2</b> (30min×2)	<b>Session 4</b> (30min×2)	<b>RHC Lab</b> (90min)
	Session summary and general discussion (30 min)	Session summary and general discussion (30 min)	
16:30			Closing of meeting and announcement of RHCN 2020
16:45	Workshop-Negotiation Skills-Enabling Resilience (90min) (optional)	Free time	
18:15			
18:30	Dinner (120min)	Dinner (120min)	Dinner (120min)
20:30			